



Website Privacy Policy

Effective Date: June 8, 2026

This privacy policy for the following W4G company websites ("We", "Us" or "Our") tells you how we may collect, use and share your information when you visit our websites

www.track-recovery.com

www.w4g-security.com

www.w4g-assetsolutions.com

We appreciate your decision to use our websites listed above and to trust us with your valuable personal information. In this document, we seek to explain in the clearest terms possible our privacy practices. We strongly encourage you to read this document (and any other related documents) carefully before using the website. If there are any terms or conditions in this document that you do not agree with, please do not use the website, or in case you are already using it, please discontinue the use immediately. By using the website, you are accepting and consenting to the practices described in this Privacy Policy.

What information do we collect about you?

When we collect information, we do so to ensure that you get to experience our service seamlessly. For that, we collect the following information. Some are your personal information.

The personal information that we collect about you are the following:

- Name
- Email address
- Phone Number

How do we collect such information?

We may use any of the following ways to get information about you.

- The information that you give us
- The information that we automatically collect from you

Before going into the reasons why we collect the information that we do, we want you to understand what the above terms mean.

a. The information that you give us

+44 (0) 20 8004 0212



hello@w4g-security.com



When you contact us through our website, for example by completing our contact form, we will ask you certain questions like your name or email address. These are the information that you give us. This may not be limited to what we have mentioned and can change according to the nature of the service/product that we provide.

b. The information that we automatically collect from you

When you access our service from a device, we may automatically collect information from your device, such as through the use of cookies. You will know more about automatic collection of personal information in the next section.

Cookies and similar technologies

Cookies are small packets of information that are placed on your device, so that we can retrieve the information about you, such as your choices on our websites and other information.

For more information about cookies and similar technologies, please visit our [cookie policy](#).

Do not track requests

We respond to "do not track" requests in the following manner:

- We don't respond, no uniform standard exists.

Why do we collect information about you?

We collect information about you for a variety of reasons. It helps us, among other things, to serve you better. The following are the ways in which we use the information that we collect about you.

- To contact the user
- To provide and maintain service

How long do we retain your information?

We will only keep your personal information for as long as it is necessary, unless a longer retention period is required or permitted by law (such as tax, accounting, or other legal requirements). No purpose in this notice requires us to retain your personal information for longer than is necessary for the purposes set out in this notice.

When we have no ongoing legitimate business need to process your personal information, we will either delete or anonymise such information, or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store your personal information and isolate it from any further processing until deletion is possible.

Sale of information

We do not sell your information. We may share it with trusted service providers, such as marketing agencies, who help us operate our website and services and who are only permitted to use it for the purposes we specify.

Privacy of children

We do not knowingly provide our services to children. If you are a parent or legal guardian and believe that your child has provided us with information without your consent, please contact us. Upon verification that we have collected such information without parental consent, we will remove the information from our database.

Security of your personal information

We take reasonable measures to ensure that the information we collect from you is stored securely and protected to the best extent possible. However, no method of internet transmission or digital storage is completely secure, and we cannot guarantee absolute security. While we use commercially reasonable and appropriate security measures to protect your information, we cannot promise that it will be 100% secure.

Links to other websites or apps

On our website, we may provide links to external websites, apps, or services. These are not operated by us and therefore are not governed by our Privacy Policy or practices. We strongly recommend that you review the privacy policies of such websites or services before engaging with them to ensure that you do not provide personal information that you do not wish to share.

Changes to this privacy policy

We may update this Privacy Policy from time to time to reflect changes in the law or our privacy practices. We recommend that you review this privacy policy periodically to ensure it remains in line with your expectations.

The privacy policy will be effective from the date it is posted on this page.

Contact us

For any questions or concerns regarding your privacy, or to exercise any of your rights, you may contact us using the following details:

- **Address:** W4G Group, Second Floor, Killerton House Exeter EX2 7HU
- **Email address:** hello@w4g-security.com